

Appendix 18

First-order Factor 3 : Demands of External Stakeholders

Factor Three

Reliability Statistics	
Cronbach's Alpha	N of Items
.616	3

Item-Total Statistics				
	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
Q33	6.20	4.173	.458	.467
Q42	5.76	4.134	.427	.515
Q29	6.12	4.761	.392	.562

Scale Statistics			
Mean	Variance	Std. Deviation	N of Items
9.04	8.223	2.868	3

