

APPENDIX A

MOBEY FORUM WHITE PAPER ON MOBILE FINANCIAL SERVICES (V1.1)

APPENDIX B

INTERVIEW SCHEDULE – ABSA DELIVERY CHANNEL SERVICES DEPARTMENT

APPENDIX C

INTERVIEW SCHEDULE – ABSA DELIVERY CHANNEL SERVICES DEPARTMENT –
TECHNOLOGICAL DEVELOPMENT AND SUPPORT

APPENDIX D

INTERVIEW SCHEDULE – MOBILE NETWORK OPERATORS

APPENDIX E

INTERVIEW SCHEDULE – MOBILE PHONE MANUFACTURERS

APPENDIX F
LG EMAIL