PROGRAM : BACCALAUREUS TECHNOLOGIAE
            ELECTRICAL ENGINEERING

SUBJECT  : ENGINEERING MANAGEMENT IV

CODE     : TIF 441

DATE     : SUMMER EXAMINATION 2015
            17 NOVEMBER 2015

DURATION : (SESSION 1) 08:30 - 11:30

WEIGHT   : 40 : 60

TOTAL MARKS : 100 MARKS
              100 = 100%

ASSESOR : MR NP Loots
           040925506

MODERATOR : MR J Sebastian
            2387

NUMBER OF PAGES : 3 PAGES

INSTRUCTIONS TO STUDENTS:
1. ANSWER ALL QUESTIONS.
2. ANY CALCULATOR MAY BE USED.
QUESTION 1

1.1 Draw and describe the controlling function of management. (10)

1.2 Discuss seven core attributes of Self-Managing Work Teams. (07)

QUESTION 2

2.1 Name and explain the different conflict management strategies. (09)

2.2 Give the steps to be taken by employees when referring a case to the CCMA. (10)

QUESTION 3

3.1 Draw and describe the business value chain. (10)

3.2 List and explain all the terms of a contract. (10)

QUESTION 4

4.1 Classified the utilization of resources in five different categories. (10)

4.2 What are the steps to follow when producing a detailed estimate for items high in value? (06)
QUESTION 5

5.1 Discuss the elements of an innovative organisation. (07)

5.2 Give the classification of innovation. (06)

5.3 Explain the characteristics of an Entrepreneur. (09) [22]

QUESTION 6

6.1 Describe six core values shared across cultures. (06) [06]

TOTAL = 100