

The *purpose of this questionnaire* is to explore the needs of patients at community health care centres that health care social workers can address, as well as to explore the intervention strategies they can utilize in doing so.

The perceived needs of patients were established by conducting interviews at four community health centres and analysing it afterwards.

The analysis of interviews indicated two themes namely patients perceptions regarding their general health and factors influencing the general health of patients. Both these themes consist of major and sub-categories as result of the data analysis and the questions comprise these categories.

You are therefore invited as an expert in health care social work to answer this questionnaire. Please reflect your really honest opinion on the relevant matters. Please try not to under- or overestimate the situations about which I am asking your opinion as this will skew the results in the wrong directions and I shall not be able to give a true reflection of the facts. This will in turn influence the model and health care social work services to the community.

The questionnaire should not take more than 15-20 minutes of your time.

THEME I:

PATIENTS PERCEPTIONS REGARDING THEIR GENERAL HEALTH

The first major category of needs consist of the physical aspects of importance to patients in their perceptions of their general health

1. Indicate which of the patient's needs, as part of the above-mentioned major category could be addressed as part of the health care social worker's role in a community health centre. Mark with an X to indicate your answer.

Physical aspects of importance to patients	Yes	No
• Physical distress as result of poor health		
• Health as factor influencing general lifestyle		
• Complementary medicine as treatment procedure to enhance general health		

If you answered "yes" to any of the previous aspects, please answer Question 2.

9. Indicate which of the patients needs regarding environmental factors influencing general health could a health care social worker address as part of her tasks at a community health centre. Mark with an X.

Environmental factors influencing general health	Yes	No
Poor living conditions as aspect influencing general health		
The influence of safety and security on general health		
The impact of geographically separation of partners and children on general health		
Continuing care facilities as important aspect in health		

If you answered “yes” to any of the previous aspects, please answer Question 10 regarding these answers.

10. Describe the social work intervention strategies that a social worker based at a community health centre could utilize in order to address environmental factors being part of her tasks.

11. Patients perceived economic/financial factors as important link to general health. Indicate which of these needs could a social worker address as parts of her tasks in a community health centre. Mark with an X.

Economical/financial factors as important link to general health	Yes	No
The interplay of financial constraints and health as important forces in the patients life		
The influence of scarce jobs on general health		
Social security in forms of maintenance and grants as important factors in general health		

If you answered “yes” to any of the abovementioned aspects please answer question 12.

12. Describe the social work intervention strategies that could be utilized by a health care social worker at a community health centre regarding the needs marked “yes”. Indicate those aspects in the following space.

THANK YOU FOR YOUR TIME AND INPUT WITH THE COMPLETION OF THE QUESTIONNAIRE

