DEDICATION

I dedicate this study to the Sepheka family into which I was born

In memory of

my late father
Johannes Mogale Sepheka

my late sister
Botshelo Phenny Mathebula
and her daughters

my mother
Dorcas Mamorena Sepheka

my lovely girls
Monica Maiphephi, Mamorena Dorcas, Shela Selina and Ofentse Victoria
ACKNOWLEDGEMENTS

BE STILL AND KNOW THAT I AM GOD
WEES STIL EK IS DIE HEER
DIDIMALA O ITSE KE NNA MORENA
IN THEE OH LORD I PUT MY TRUST

It is impossible for me to mention everybody who has contributed to the success of this study. I would however wish to express my sincere gratitude to the following people:

- I thank God for His wonderful and great words that carries me daily that I should know He is the only God who promised and proved that nothing is impossible before His eyes.
- I acknowledge the generous assistance of my supervisor Dr. L. N. Conley and his family for his guidance, constructive criticism, sacrifices, advice, suggestions, support, and understanding especially during my illness and patience during my study and compilation of this document.
- I am especially grateful to Professor K.C. Moloi my co-supervisor who spent time explaining and motivating me during tough times of my life.
- My strong pillars my girls; Monica, Mamorena, Shela and Ofentse for their support, strength and the courage. I managed all my studies because they made it possible for me by quickly learning to be responsible so that I could rely on them. We went through tough and rough times but they stood firm by me. They are great.
- I cannot forget the support from my mother. Her courageous words and prayers at all times when I was studying.
- I feel forever indebted to my loving friend Padi Moathudi, who came late into my life of studying but gave me a tremendous support and encouragement.
I also wish to thank my study group members; Phumza Khunou, Mimi Khuzwayo, Happy Peloyahae and Raymond Ndlovu for the motivation and support.
SYNOPSIS

This study examines the role of the deputy principals in managing interpersonal relations to enhance school performance. The researcher sees the need to equip the deputy principals with the necessary knowledge and skills so that they can perform this task effectively. To foreground the study the researcher drew from a variety of sources including Max Weber’s bureaucratic model on theories of education management and leadership. These sources enabled the researcher to explicitly clarify the constructs, ‘interpersonal relations’ and the ‘enhancement of school performance.’

The quantitative research method was used to determine the perceptions of educators, deputy principals and principals with regard to the role of the deputy principals in managing interpersonal relations to enhance school performance. Data was collected by means of a structured questionnaire consisting of two sections, namely section B with 26 items and section C with 10 items, thus totaling a number of 36 items. This questionnaire was administered to the educators specified above in the Brits District of the North West Province of Education as well as in the Midrand Circuit.

Data was analysed statistically by means of a factor analytical procedure SPSS 12, 0 which resulted in the 36 items of the questionnaire being reduced to two factors, namely;

- The management of interpersonal relationships; and
- Aspects influencing school performance.

The study showed that there exists a statistically significant correlation between the management of interpersonal relationships and the enhancement of school performance.
DECLARATION

I, AMONY AMANDA SEPHEKA, declare that:

THE ROLE OF DEPUTY PRINCIPAL IN MANAGING INTERPERSONAL RELATIONSHIPS TO ENHANCE SCHOOL PERFORMANCE

Is my own original work, that all the resources used or quoted have been indicated and acknowledged by means of complete references, and that this mini–dissertation or research project for the degree of Master in Education Management at the University of Johannesburg, has not been previously submitted by me for a degree at this University or any other University,

______________________                                            ________________
Amony Amanda Sepheka                                                 Date
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